

# Case Study

Veracode



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- ✓ Review by a Real User
- ✓ Verified by PeerSpot

## What is our primary use case?

We have a website built on the Microsoft stack, with .NET. Veracode comes in and scans our code and, for the static side of it, we zip up the CS files and the JavaScript files, and upload them for scanning.

## How has it helped my organization?

It gives us peace of mind regarding what our website's security environment looks like. It provides that quality check to make sure that we have as few vulnerabilities as possible.

## What is most valuable?

The dynamic scanning tool is what I like the best. Compared to other tools that I've used for

dynamic scanning, it's much faster and easier to use.

## What needs improvement?

I've seen slightly better static analysis tools from other companies when it comes to speed and ease of use.

Also, with the dynamic tool, sometimes a scan gets stuck and it can be hard to get a hold of the right person in a timely manner to find out why it got stuck and to get it unstuck, or to create a new one.

Overall, speed and customer support could be improved.

## For how long have I used the solution?

I have been using Veracode at my current job for about two years and I used it at my previous job for at least six years or so.

## What do I think about the stability of the solution?

It's very stable. It's very good that way. I haven't run into too many times where their website is down. Usually, it's just for maintenance and they'll let you know ahead of time.

## What do I think about the scalability of the solution?

Since it's a cloud offering, we don't have to worry about its scalability.

We don't utilize our current offering to its fullest, so we don't have plans to expand use of it.

## How are customer service and support?

Their technical support is pretty good. It depends on who you get. As I mentioned, sometimes it's hard to get an answer from them quickly about why a scan got stuck or what's going on with it.

## How would you rate customer service and support?

Neutral

## Which solution did I use previously and why did I switch?

I've used Checkmarx and IBM AppScan.

## What was our ROI?

I don't know what ROI might be in terms of a dollar amount, but the peace of mind and quality it gives us, making sure we don't get hacked, are types of ROI.

## Which other solutions did I evaluate?

The "gold star" goes to Veracode's dynamic scanning capabilities. I've used other static scanners that may be a little bit better than Veracode, but the dynamic is a lot faster and a lot easier to use. The other ones I have used can be very complex when setting up the scans.

## What other advice do I have?

Veracode only has a cloud offering. You upload your binary files for static scanning, or you whitelist your IP and have them come in and scan your website. It doesn't require any maintenance on our end.



Overall, it's really good. It's a lot better than other offerings I've seen. The dynamic scanner works really well. The static scanner is still good, but it could be improved.

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